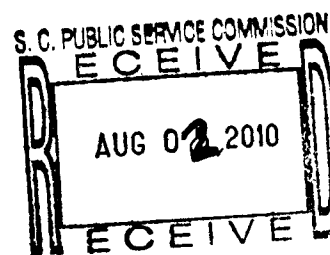


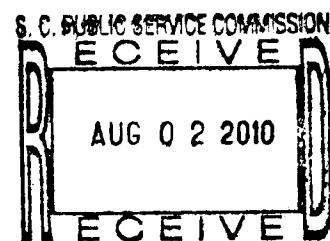
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BEFORE
THE PUBLIC SERVICE COMMISSION
OF
SOUTH CAROLINA
DOCKET NUMBER : 2010-35-W



Application of Pine Haven and Garrett's Landing Water System
For the establishment of Service Area, Rates and charges for the
Provision of Water Services

PREFILED DIRECT TESTIMONY
OF
W. CARROLL NORMAN



Handwritten signature
RETURNED TO
RECEIVED

TESTIMONY OF W. CARROLL NORMAN
FOR
APPLICANT PINE HAVE WATER SYSTEM

DOCKER NUMBER- 2010-35-W

Q. Please state you name for the record .

A. W. Carroll Norman

Q. Where do you live ?

A. 767 Pine Haven Circle Clover, S.C. 29710

Q. This is in York County ?

A. Yes

Q. What is your profession ?

A. Owner & Operator of Pine Haven Water System
Residential Building Contractor S.C. & N.C.

Q. Do you have a degree?

A. No

Q. Please outline your work history.

A. 1965- 2010 – Building Contractor
1976- 2010 - Land Developer
1985- 2010- Owner and Operator of Pine Haven Water System

Q. Specifically, what experience do you have with drinking water ?

A. Maintained and reported to all agencies as required for providing drinking water to residents of Pine Haven and Garrett's Landing . involved in having water tested and training classes for employees for certification in water distribution.

Q. What is Pine Haven Water System ?

A. It is a limited liability company formed specifically for the purpose of making this application to the commission and running the water service if approved .

Q. What is your position in Pine Haven Water System ?

A. Owner and operator

Q. What wastewater treatment facilities are approved and permitted
Or licensed to operate ?

A. NONE Pine Haven and Garrett's Landing has individual septic tanks.

Q. Are you requesting that the application of Pine Haven and Garrett's Landing for
Water service be approved?

A. YES

Q. Would you briefly state why you feel that this request should be granted ?

A. Pine Haven Water System has been providing water to the residents to
Pine Haven and Garrett's Landing Subdivision and has been operating in
the negative . We have checked on other rates and believe that our
requested rates are comparable to and generally lower than other utilities
in this area and are extremely fair and reasonable.

Q. What has your involvement been with the regard to construction of the water
distribution system to provide water services to Pine Haven and Garrett's
Landing Subdivision.

A. I Carroll Norman was involved in the construction of Pine Haven Water
System , which includes installing water lines, water tank, well house ,
all water values and all water taps.

Q. Where is Pine Haven and Garrett's Landing located ?

A. Located in York County. Off -Tom Joye Rd, Clover , S.C. 29710

Q. Briefly Describe Pine Haven and Garrett's Landing .

A. It is a 60 acre tract of land located off Tom Joye Rd Clover, S.C.
That has been subdivided for residential homes. When completed it will
Have 49 residential homes.

Q. Is another municipal utility authorized to serve the development with water?

A. No. We have always operated our on community water system
Which is now designated DHEC # 4650037.

Q. Are you requesting that the proposed residential rates and charges in your application be approved by the Public Service Commission?

A. YES

Q. Who gathered the reports and information for the application and for the Responses to the Audit Information Request and Responses ?

A. My Office. I am the one responsible.

Q. Is the information therein accurate ?

A. YES

Q. Describe the basis of your rates and charges

A. We used surrounding utilities for comparisons of our cost of operating.
We did not include any recoupment of the prior investment.

Q. Are you requesting phased-in rates by your application?

A. NO -We are requesting that you set our rates.

Q. Do you feel that the proposed residential rates and charges contained in your Responses to the audit information Request and Responses are appropriate?

A. YES

Q. Does your proposed schedule of rates and charges also have a proposal Commercial rate?

A. NO-

Q. Will the charges allow Pine Haven Utilities to be viable.

A. YES

Q. Have you reviewed your application and all exhibits attached to it and all responses previously filed ?

A. YES

Q. Your proposed schedule of rates and charges ,or tariff, contains proposed tap Fees and Reconnect charges . Are you requesting that these be approved?

A. YES : We do not charge Tap Fees

Q. Are you requesting that your entire proposed schedule of rates and charges be Approved and adopted ?

A. YES

Q. Does this conclude your testimony?

A. YES-

OWNER

W. Carroll Norman
W. Carroll Norman

DATE 7-30-2010

Witness

Gail T. Norman
Gail T. Norman

7-30-2010
DATE